

Southampton (Hampton Cay)

United Utility Water Service

- Phone: United Utility: 888-825-2590
- Online: www.unitedutilityservices.com
 - Click Residents/Tenants
 - If you don't have the security code for your invoice – please call the support number or email below to set up your online account.
 - 954-921-7062 or 888-825-2590.
 - support@unitedutilityservices.com

Direct Payment Authorization Form

Please complete the information below and send a voided check or bank documentation showing your account number and routing number.

I authorize United Utility Services to charge my bank account for payment of my water and sewer bill on every due date.

United Utility Services Account #

Service Address

Phone #

Email

****United Utility Services will not be able to process any Direct Payment Forms without the requested documentation above****

I understand that this authorization will remain in effect until I cancel it in writing and I agree to notify United Utility Services in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. For ACH debits to my checking/savings account, I understand that because these are electronic transactions, these funds may be withdrawn from my account as soon as the above noted periodic transaction dates. In the case of an ACH transaction being rejected for any reason, I understand that United Utility Services will cancel my direct payment and I will have to submit this form and any needed documentation in order to enroll to direct payment again. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of US law. I certify that I am an authorized user of this bank account and will not dispute these scheduled transactions with my bank, so long as the transactions correspond to the terms indicated in this authorization form.

Signature

Date

UNITED UTILITY SERVICES
www.unitedutilityservices.com

PO Box 292530
Davie, FL 33329

Phone: 888-825-2590
E-mail:
support@unitedutilityservices.com



How to Register for Automatic ACH Payments

- Go to <https://uus.relia-bill.com/>
- Click on Login/Signup

HOME LOGIN / SIGN UP

To begin using our resident portal services, you must login. If you do not have a login, click the "Register" button to create your account.

Account Login

Username:

Password:

☐ Remember Login

- Once you are logged in scroll to the bottom of the page and click on Options

HOME LOGIN / SIGN UP ACCOUNT BILLING HISTORY RESIDENT INVOICES REPORTS TENANTS / LEASES

ACCOUNT

Account

Check Your Email For Verification Link

Please check your email account for the link which will verify your email address. Click on the link that was emailed to you and your account will be verified. Once your account is verified, you will be able to link your billing records and view your billing history.

You can link your login to your billing records here. All you need is your Security Code and Total Amount Due from your last utility invoice. Once your billing records are linked to your portal login, you will be able to view your utility bill history and make payments online.

Link Your Billing Records

7-digit Security Code:

Current Invoice Amount Due:

Linked Billing Records

Filter:

Resident Name	Tenant Code	Unit	Property Name	Service Address	E-Bill Status	ACH Status	Options	Invoices	Un-Link Account
					Not Enrolled	Not Enrolled	Options	Invoices	Un-Link Account

- Under the question that says, “Do you want to enroll in Automatic ACH Payments?” click on ☐ and it will change to ☒.

E-Bill Preferences

Do you want to enroll in e-Bill?:

☐ No. I prefer to receive my utility invoices in the mail.

Do you want to enroll in Automatic ACH Payments?:

☒ Yes! Please automatically pay my invoices via ACH.

- Enter all the required information.

E-Bill Preferences

Do you want to enroll in e-Bill?:

☐ No. I prefer to receive my utility invoices in the mail.

Do you want to enroll in Automatic ACH Payments?:

☒ Yes! Please automatically pay my invoices via ACH.

Enter ABA Routing #:	[Enter ABA Routing Number]
Enter Bank Account #:	
Re-Enter Bank Account #:	
Bank Name:	

- Once done entering all the required information, make sure to click on both boxes and click save preferences to complete the Automatic ACH Payment enrollment.

E-Bill Preferences

Do you want to enroll in e-Bill?:

☐ No. I prefer to receive my utility invoices in the mail.

Do you want to enroll in Automatic ACH Payments?:

☐ Yes! Please automatically pay my invoices via ACH.

Enter ABA Routing #:

Enter Bank Account #:

Re-Enter Bank Account #:

Bank Name:

☒ I authorize United Utility Services to charge my bank account for payment of my utility bills on every due date.

☒ I understand that this authorization will remain in effect until I cancel it in writing and I agree to notify United Utility Services in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. For ACH debits to my checking/savings account, I understand that because these are electronic transactions, these funds may be withdraw from my account as soon as the above noted periodic transaction dates. In the case of an ACH transaction being rejected for any reason, I understand that United Utility Services will cancel my direct payment and I will have to submit this form and any needed documentation in order to enroll to direct payment again. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of US law. I certify that I am an authorized user of this bank account and will not dispute these schedule transactions with my bank, so long as the transactions correspond to the terms indicated in this authorization form.

Save Preferences

Cancel



UnitedUtility
SERVICES

NEW RESIDENT PORTAL

REGISTER YOUR ACCOUNT, PAY
YOUR BILLS AND EASILY
REGISTER FOR DIRECT
PAYMENT

<https://uus.relia-bill.com/>

What To Do?

Once you receive your new water statement, you will have access to the new resident portal. Two years of transaction history will be available for your account, so if you need to, please log in to your current water account and save older information for your records.

Register your account

Using the new security code and the current invoice amount due that you receive on your invoice, head over to the new portal and register your water account to be able to make payments and view your history.

If you currently pay via the Direct Payment Program, you will need to sign up for the service on the new portal again.

Que Tengo Que Hacer?

Cuando tenga su recibo de agua, usted tendra acceso al nuevo portal de residentes. Dos años de historial transaccional estará disponible, pero si lo necesita, por favor accese su cuenta de agua actual y guarde información que desee para sus records.

Registre su cuenta

Usando el nuevo código de seguridad y el balance actual en su nuevo recibo de agua, dirijase al portal y registre su cuenta para poder hacer pagos y ver sus transacciones.

Si actualmente utiliza nuestro servicio de Pago Directo, tendrá que registrar su información bancaria en el nuevo portal.

GET IN TOUCH

888-825-2590
954-921-7062

support@unitedutilityservices.com

PO Box 292530
Davie, FL 33329

How To Register

- Go to <https://uus.relia-bill.com/>
- Click on Login/Signup
- Click on Register

HOME LOGIN / SIGN UP

To begin using our resident portal services, you must login. If you do not have a login, click the "Register" button to create your account.

Account Login

Username:

Password:

☐ Remember Login

- Enter all the required information on the Registration Page.
- Once your account information has been submitted, you will receive an email containing a link that you can use to verify your account. All fields marked with a red asterisk are required.

REGISTRATION PAGE

***Note:** Membership to this website is verified. Once your account information has been submitted, you will receive an email containing a link that you can use to verify your account. All fields marked with a red asterisk are required. (**Note:** - Registration may take several seconds. Once you click the Register button please wait until the system responds.)

User Name: * ⓘ ✓

Password: * ⓘ ✓

Confirm Password: * ⓘ

Display Name: * ⓘ

Email Address: * ⓘ

Link your account

- Once you are logged in, click on Account.
- Link all your accounts under the same Username and Password by entering the unique security code and current invoice amount due.

[HOME](#) [LOGIN / SIGN UP](#) [ACCOUNT](#) [BILLING HISTORY](#) [RESIDENT INVOICES](#) [PROPERTY MANAGER REPORTS](#)  

ACCOUNT

 Account

Check Your Email For Verification Link

Please check your email account for the link which will verify your email address. Click on the link that was emailed to you and your account will be verified. Once your account is verified, you will be able to link your billing records and view your billing history.

You can link your login to your billing records here. All you need is your Security Code and Total Amount Due from your last utility invoice. Once your billing records are linked to your portal login, you will be able to view your utility bill history and make payments online.

Link Your Billing Records

7-digit Security Code: 

Invoice Amount: 

[Link Billing Record](#) [Cancel](#)

- Find your Security Code) and Current Invoice Amount Due on your invoice.



United Utility Services
PO Box 292530
Davie, FL 33329


Resident

Invoice

Invoice #	00000000-0014
Security Code:	WM5212\$
Current Invoice Amount Due:	\$13.14
Unit:	000-000
Account #:	10000132

Invoice Date:	1/01/2023
Due Date:	1/29/2023
Total Amount Due:	\$13.14

QUESTIONS? CONTACT US

888-825-2590
954-921-7062

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UnitedUtility
SERVICES

NEW RESIDENT PORTAL

REGISTER YOUR ACCOUNT, PAY
YOUR BILLS AND EASILY
REGISTER FOR DIRECT
PAYMENT

<https://uus.relia-bill.com/>

What To Do?

Once you receive your May water statement, you will have access to the new resident portal. Two years of transaction history will be available for your account, so if you need to, please log in to your current water account and save older information for your records.

Register your account

Using the new security code that you receive on your invoice, head over to the new portal and re-register your water account to be able to make payments and view your history.

If you currently pay via the Direct Payment Program, you will need to sign up for the service again.

Que Tengo Que Hacer?

Cuando tenga su recibo de agua de Mayo, usted tendra acceso al nuevo portal de residentes. Dos años de historial transaccional estará disponible, pero si lo necesita, por favor accese su cuenta de agua actual y guarde información que desee para sus records.

Registre su cuenta

Usando el nuevo código de seguridad en su nuevo recibo de agua, dirijase al portal y registre su cuenta de nuevo para poder hacer pagos y ver sus transacciones

Si actualmente utiliza nuestro servicio de Pago Directo, tendrá que registrar su información bancaria de nuevo

GET IN TOUCH

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954-921-7062

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Davie, FL 33329

Como Registrarse

- Entre a <https://uus.relia-bill.com/>
- Haga click en Login/Signup
- Haga click en Register

HOME LOGIN / SIGN UP

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Account Login

Username:

Password:

Login

Cancel

☐

Remember Login

Register

Reset Password

- Introduzca toda la información requerida en la página de registro
- Una vez que se haya registrado, recibirá un correo electrónico con un link para que verifique su cuenta. Todos los campos marcados con un asterico rojo son necesarios.

REGISTRATION PAGE

***Note:** Membership to this website is verified. Once your account information has been submitted, you will receive an email containing a link that you can use to verify your account. All fields marked with a red asterisk are required. (**Note:** - Registration may take several seconds. Once you click the Register button please wait until the system responds.)

User Name: *



Resident



Password: *



.....



Strong

Confirm Password: *



Display Name: *



Email Address: *



Register

Cancel

Vincule Su Cuenta

- Una vez que se haya registrado, haga click en Account
- Vincule todas sus cuentas bajo el mismo Nombre de Usuario y Contraseña, introduciendo el código de seguridad y balance de cada cuenta.

[HOME](#) [LOGIN / SIGN UP](#) [ACCOUNT](#) [BILLING HISTORY](#) [RESIDENT INVOICES](#) [PROPERTY MANAGER REPORTS](#)  

ACCOUNT

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Check Your Email For Verification Link

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You can link your login to your billing records here. All you need is your Security Code and Total Amount Due from your last utility invoice. Once your billing records are linked to your portal login, you will be able to view your utility bill history and make payments online.

Link Your Billing Records

7-digit Security Code: 

Invoice Amount: 

[Link Billing Record](#) [Cancel](#)

- Encuentre su código de seguridad en el nuevo recibo de agua



UNITED UTILITY SERVICES
PO BOX 292530
DAVIE, FL 33329


RESIDENT NAME
1234 NW YOUR ST
FT. LAUDERDALE, FL 33312

Invoice

Invoice #	00TES-0323-0000
Security Code:	ORC%%1XK
Invoice Amount Due:	\$26.62
Unit:	1B
Account #:	813612

Invoice Date:	5/1/2023
Due Date:	5/28/2023
Total Amount Due:	\$26.62

Customer Service:	(888) 825-2590
Email:	support@unitedutilityservices.com
Website:	https://uus.relia-bill.com

TIENE PREGUNTAS? CONTACTENOS

888-825-2590
954-921-7062

support@unitedutilityservices.com